

Centricity Practice Solution Certified Service Partner Program



The Certified Service Partner Program is designed to facilitate ongoing education and collaboration on the functionality and implementation of Centricity Practice Solution Software Products. Within the Program, there are three tiers; Associate, Professional, and Senior.

Associate Service Partnership

Associate Partners include Billing and ASP companies. They are certified to deliver implementation services on Practice Management and/or EMR Software products and will tailor their implementations to the specific needs of their clientele. The Certification Process offers implementation support and quality assurance to ensure customer success and requires the Company to maintain two certified Revenue Cycle Consultants and two Certified Clinical Consultants on staff during the life of the Partnership.

Professional Service Partnership

Professional Partners include Consulting, Billing/ASP and Value Added Reseller companies. They are certified to deliver implementation services on Practice Management and/or EMR Software products using additional tools such as Revenue Cycle Assessments, and Learning Management Systems. The Certification Process offers implementation support and quality assurance to ensure customer success and requires the Company to maintain two certified Revenue Cycle Consultants and two Certified Clinical Consultants on staff during the life of the Partnership. They also collaborate with GE Healthcare to ensure the highest customer satisfaction through the NPS loyalty index.

Senior Service Partnership

Senior Partners also include Consulting, Billing/ASP and Value Added Reseller companies. They maintain ongoing certification to deliver implementation and upgrade services on Practice Management and/or EMR Software products (two certified Revenue Cycle Consultants and two Certified Clinical Consultants on staff during the life of the Partnership). Along with the use of additional tools such as Revenue Cycle Assessments and Learning Management Systems, they may also provide Custom Reports or Additional Plug In Programs. They maintain a history of collaboration with GE Healthcare to ensure the highest customer satisfaction through the NPS loyalty index.