

## Consulting and Education Services for Meaningful Use Readiness

The following is a list of Education and Consulting Solutions that we offer to help you bridge the gaps and prepare your organization to meet the Meaningful Use Rules. The tables below map the services we offer that can help you implement or optimize your use of functionality to demonstrate the government's Core and Menu Criteria sets. As you begin planning for Meaningful Use you may want to participate in these resources and offerings. Following the tables are brief descriptions of the services. If you are interested in participating, please visit the Education website at [www.cpstraining-gehc.com](http://www.cpstraining-gehc.com) for Schedules, Course Objectives, and Prices where applicable. Some suggestions may require you to reach out to your Account Manager or Sales Representative for further assistance.



Consulting and Education Services															
Rules	Online Tutorial and/or Materials	EMR Management for Meaningful Use Workshop	EMR Clinical Consulting	EMR Meaningful Use Functionality & Adoption Planning Workshop	EMR Functionality & Setup Certification Classes	EMR Crystal Class	EMR BFT Class	EMR CCC TFE Class	EMR MEL Class	Onsite EMR Optimization & Utilization Training	EMR Webex - Custom Topic	Centricity Inside Sales	Visual Form Editor Sales/Support	Biscom Sales/Support	Kryptiq Sales/Support
<b>Core Set (must be compliant in all)</b>															
Implement drug-drug and drug-allergy interaction checks.	x	x	x	x	x										
Maintain an up-to-date problem list of current and active diagnoses - More than 80% of all unique patients seen.	x	x	x	x											
Maintain active medication list - More than 80% of all unique patients seen.	x	x	x	x	x										
Maintain active medication allergy list - More than 80% of all unique patients seen.	x	x	x	x	x										
Record demographics: o Preferred Language o Gender o Race o Ethnicity o Date of Birth - More than 50% of all unique patients seen.	x	x	x	x	x										
Record and chart changes in Vital Signs: o Height o Weight o Blood Pressure o Calculate and Display BMI o Plot and Display Growth Charts for children 2-20 years, including BMI - For more than 50% of all unique patients age 2 and over.	x	x	x	x	x		x	x	x				x		
Record smoking status for patients 13 years old or older - More than 50% of all unique patients 13 years old or older seen.	x	x	x	x	x		x	x	x				x		
Implement one (1) clinical decision support rule relevant to specialty or high clinical priority along with the ability to track compliance that rule.	x	x	x	x	x			x							
Protect electronic health information created or maintained by the certified EHR technology through the implementation of appropriate technical capabilities.		x	x												
Use CPOE (computerized provider order entry) for medication orders directly entered by any licensed healthcare professional who can enter orders into the medical record per state, local and professional guidelines - More than 30% of unique patients	x	x	x	x	x		x	x		x	x		x		

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<b>Menu Set (must meet 5 guidelines of 10 guideline choices)</b>															
Implement drug-formulary checks.	x	x	x	x								x			
Incorporate clinical lab-test results into certified EHR technology as structured data - More than 40% of all clinical lab tests results ordered.	x	x	x	x	x		x	x	x				x		
Generate lists of patients by specific conditions to use for quality improvement, reduction of disparities, research or outreach.	x	x	x	x	x	x		x							
The EP (Eligible Provider) who receives a patient from another setting of care or provider of care or believes an encounter is relevant should perform medication reconciliation - Performs medication reconciliation for more than 50% of transitions of care	x	x	x	x	x										
The EP who transitions their patient to another setting of care or provider of care or refers their patient to another provider of care should provide summary of care record for each transition of care or referral - Provide a summary of care record	x	x	x	x	x							x		x	
Capability to submit electronic data to immunization registries or Immunization Information Systems and actual submission in accordance with applicable law and practice.															
Capability to submit electronic syndromic surveillance data to public health agencies and actual submission in accordance with applicable law and practice.			x									x			
Send reminders to patients per patient preference for preventive/ follow up care - More than 20% of all unique patients 65 years or older or 5 years old or younger were sent an appropriate reminder during the EHR reporting period.	x	x	x	x	x	x		x			x	x			

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<b>Additional Items to consider</b>															
Re-engineered all necessary EMR workflows to accommodate the new workflows needed for Meaningful Use		x	x	x						x	x				
Change management techniques to assist clinical providers and business staff to adjust to the workflow changes that will be effected by Meaningful Use				x											
Functionality in Centricity® EMR as related to Meaningful Use and how to perform a gap analysis	x	x	x	x	x					x	x				
Staff Education opportunities and Training Plans to accommodate staff learning for new workflows and functionality		x	x							x	x				
Beyond Meaningful Use requirements, further optimization of GE Healthcare EMR for the betterment of your patients, your staff, and your business		x	x		x					x	x				
Latest Centricity EMR versions and how to upgrade		x	x									x			
EMR educational opportunities offered by the GE Healthcare Customer Education Team												x			
Collaboration and Awareness of Centricity EMR users to maximize the use of the EMR and prepare to meet Meaningful Use requirements			x												
Basic understanding of the American Recovery and Reinvestment Act (ARRA) and the Health Information Technology for Economic and Clinical Health Act (HITECH Act) of 2009		x	x	x											

## Online Tutorials and Materials

There are a number of self-paced tutorials and printed materials available on EMR Functionality Education. Internet connectivity, Basic Windows and Browser experience, and dedicated time is required to complete the online tutorials:

### Core EMR Tutorials

These are available to your organization through the online Healthcare Learning System (HLS). You will need to request access to the HLS, upon which your organization will be given a Domain ID. Please request access through your Account Manager. Using this Domain ID your staff may register for access to the Core Tutorials and complete these modules at their own pace and with unlimited access. These modules include:

- Chart Module – Desktop
- Chart Module - Chart Navigation
- Chart Module - Chart Clinical List Updates
- Chart Module - Chart Updates
- Chart Module - Advanced Chart Tools
- CCC Core Forms

### Upgrade Training

These are available to your organization through the Education Website at [www.cpstraining-gehc.com](http://www.cpstraining-gehc.com). You and your staff will need to have separate log on and passwords to access the content on this site. Simply click on the “Register” link and a Log On and Password will be emailed to your provided address within minutes. Once you have logged on, click on the “Product and Upgrade Services” link and follow your specific Version to Version Path. You will also find recordings and material on ePrescribing and Advanced ePrescribing under this main link.



## EMR Management for Meaningful Use Workshop

During this workshop, we will focus on a comprehensive layout of Centricity Practice Solution/EMR functions as they relate to the clinical workflow aspects of the practice and the Meaningful Use directives. We will also take an extensive look at the design, maintenance, and use of components such as Orders, Inquiries/Reports, Letters, Handouts, and Desktop management, along with an examination of current clinical workflows, re-engineering, and streamlining based on Lean Six Sigma concepts. The workshop focuses on continuous optimization and maintenance of your EMR software beyond the implementation phase.

## EMR Clinical Consulting

Work directly with one of our Clinical Consultants to understand the new functionality geared towards Meaningful Use criteria, re-engineer workflows to adopt the new functionality, and optimize use of Centricity EMR throughout your organization. Clinical Consultants will engage with you remotely and at your medical sites as needed. Please request a quote for clinical consulting from your Account Manager and list in email the areas in which you would like assistance.



## EMR Meaningful Use Functionality and Adoption Workshop

Are you responsible for EMR implementations for multiple clinics (organizationally or independently owned)? Attend this workshop to gain tools for change and new product/functionality release management and we will focus on a comprehensive layout of Centricity Practice Solution/EMR functions as they relate to the clinical workflow aspects of the practice and the Meaningful Use directives as well as project planning to ensure adoption across multi-clinic organizations.

## EMR Functionality Course

With the American Reinvestment and Recovery Act, organizations who adopt EMR software in a meaningful manner may claim thousands of dollars in incentives for a limited period of time. It is now critical to understand the meaningful use directives and the functional capabilities of Centricity Practice Solution and/or Centricity EMR. This course provides hands-on approach to understanding the core Centricity Practice Solution and/or Centricity EMR Functionality. Various forms of training methods will be utilized, such as presentation, discussion, demonstrations, and interactive participation through a series of exercises. This content is required for those seeking Clinical Consulting certification, and the

Certification Exam may be administered after the course. If you are not seeking certification, you may opt out of the examination.

## EMR Set Up Course

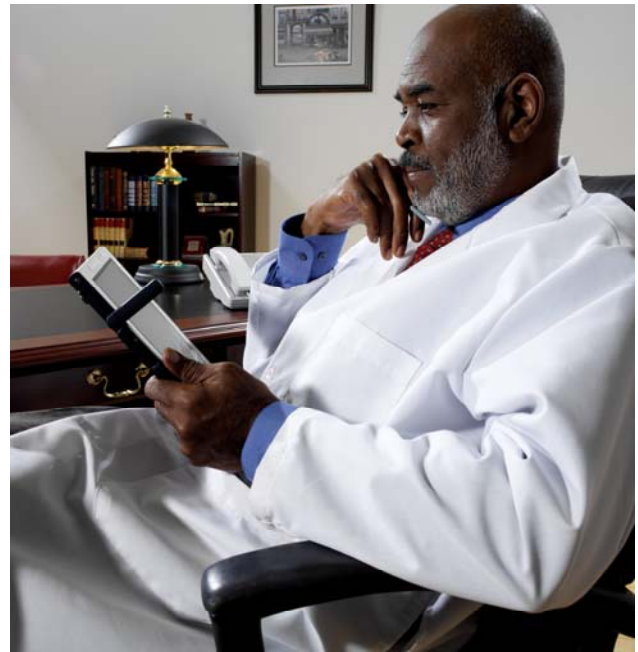
This course provides hands-on approach to understanding the core Centricity Practice Solution and/or Centricity EMR set up and configuration along with relevant key decisions based on organizational needs and planned workflows. Various forms of training methods will be utilized, such as presentation, discussion, demonstrations, and interactive participation through a series of exercises.

## Crystal Reports for EMR Course

This course is designed to teach students the fundamentals of creating and modifying reports for Centricity EMR, using Crystal Reports software. Basic curriculum is covered during the first two days of the course, and the third day of the course focuses on intermediate material. Various training methods such as presentation, discussion, demonstration, and computer lab work will be utilized to increase students' competence and confidence when reporting on data that has been entered into Centricity EMR.

## Building EMR Forms and Templates Course

This course is designed to teach students the fundamentals of creating and modifying form components for Centricity EMR, using Encounter Form Editor software. Students will also learn to create and modify text components, document templates, encounter types, and letters in Centricity EMR. This course includes two days of instruction, along with an additional optional 1/2-day workshop. During the optional 1/2-day workshop, students will spend time working on their own forms and templates, using what they have learned, with instructor assistance available. Various training methods such as presentation, discussion, demonstration, and computer lab work will be utilized to increase competence and confidence when creating clinical content.



## EMR CCC Text File Editing Course

The CCC Text File Editing Certificate Course is designed to cover basic editing of the CCC Core Forms. This course will also address advanced topics such as protocol editing, test management editing, and decision support customization. This class will utilize lecture, discussion, and demonstrations to increase your comfort and confidence with customization of clinical content. Participants must have completed EMR Functionality training, Set Up training, and the CCC Core Forms Overview prior to attending this course. The attendee of this course will receive a certificate of completion.

## Medicalogic Expression Language (MEL) Course

The MEL Programming workshop uses lecture, discussion, demonstration, and computer lab work to help students learn basic programming concepts as they relate to Medicalogic Expression Language (MEL), and how to write intermediate MEL functions. This workshop will concentrate on composing clinically-relevant MEL expressions and is aimed at intermediate users who would like assistance with starting to write their own MEL.

## Onsite EMR Optimization

Work directly with one of our Education Consultants to understand the new functionality geared towards Meaningful Use criteria. Education Consultants will engage with you to plan and deliver classes at your medical sites as needed. Please request a quote for training from your Account Manager and list the areas that you would like on the class agenda.



## Centricity Inside Sales

Some functionality may require additional licensing or complementary product purchase. Please contact [inside.sales@med.ge.com](mailto:inside.sales@med.ge.com) to request assistance and quotes.

## EMR Webex – Custom Topic

Work directly with one of our Education Consultants to understand specific items geared towards Meaningful Use criteria. Education Consultants will engage with you remotely on specific items that you have identified as gaps. Please request a quote for training from your Account Manager and mention the gaps you have uncovered from the Readiness Assessment.

## Visual Forms Editor Sales & Support

If you are currently using Visual Forms Editor and need assistance to modify your existing Forms and Templates, or develop new forms, please contact [support@visualformeditor.com](mailto:support@visualformeditor.com) or visit their website at [www.visualformseditor.com](http://www.visualformseditor.com).

## Biscom Sales & Support

This functionality requires additional licensing or complementary product purchase. Please contact [inside.sales@med.ge.com](mailto:inside.sales@med.ge.com) or [sales@biscom.com](mailto:sales@biscom.com) or visit their website at [www.biscom.com](http://www.biscom.com) to request assistance and quotes.

## Kryptiq Sales & Support

This functionality may require additional licensing or complementary product purchase. Please contact [inside.sales@med.ge.com](mailto:inside.sales@med.ge.com).

## Other Helpful Resources:

### Centricity Users Group

The Centricity Healthcare User Group (CHUG) is a vendor-independent association of Centricity Electronic Medical Record (EMR) and Practice Management (PM) users who meet bi-annually to collaborate and share best practices and industry trends. Visit their website regularly for updates and discussions at [www.centricityusers.com](http://www.centricityusers.com)

### EMR Change Management Workshop

With the purchase of new software come many changes. Implementing new technologies tends to highlight areas of your workflow that may need to be updated. The adaptability of your organization to respond to these changes will inevitably lead to success or failure to fully adopt the software. The EMR Change Management Workshop is specifically geared towards understanding and managing change so that your financial investment in software results in adoption and optimization. In this workshop, we will discuss a structured approach to your practice needs for EMR, a Financial and Goals based approach to ROI, Best Practices for Training and Staff Engagement, and Managing the Change to EMR adapted from GE's proprietary Change Acceleration Process. Regardless of the size of your organization, methodical planning for the change will benefit the

implementation process, reduce anxiety that is typically associated with change, and create mechanisms to monitor how well the change is adopted.



### Disclaimer

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